

Core Service: High School Transportation

- Ensure Metro Bus (public transportation) service for eligible students living 1.25 miles or more from school
- Work collaboratively with high school administrative staff and Metro to assure the service meets the needs of all stakeholders
- Address the various transportation needs of all schools
- Clearly communicate the service design and expectation to stakeholders so students receive the best transportation experience

Core Service: Special Needs Transportation

- Work collaboratively with Student Services to assure safe, on time and efficient service
- Assure that all accommodations needed for each child are provided
- · Improve training on secure systems
- Ensure that eligible students receive curb-to-curb service

Core Service: Elementary Transportation

- Provide yellow bus service to all eligible students living one mile or more from school
- Improve professionalism of bus drivers, through coaching in relationship building

Core Service: Routing

- Reduce service costs through better service design
- Improve efficiency and streamline the transportation service delivery process
- Enhance communication to reduce the number of phone calls
- · Audit bus stops to assure student safety
- Plan weekly bus re-routes